QUICK FACTS

More than 325 federal agencies—including Department of the Army, Department of the Navy, Department of the Air Force, and several DoD agencies like DARPA and DISA—use the power of Box for mission-critical processes including inspections, investigations, field operations, contracts and records management, and human resources.

Box makes it simple for individuals and teams anywhere in the DoD to securely collaborate with other DoD or government agencies, industry, academia, non profits, and commercial entities—all from anywhere on any device.

RESOURCES

eBook
Box for Government Modernize your mission-critical processes
carah.io/box-powering-dod-ebook

eBook
Digital Government eBook: Simplifying mission-critical services. Collaboration and compliance start with the Content Cloud
carah.io/box-powering-dod-government

How Box Powers the Department of Defense

"The appearance of U.S. Department of Defense (DoD) visual information does not imply or constitute DoD endorsement."

TECHNICAL SUMMARY

Secure collaboration with mission-critical content is still a major challenge in the Department of Defense (DoD). Despite several efforts to build their own secure file sharing tools, agencies still struggle to securely share information with trusted partners outside their own network. As a result, many DoD employees are forced to use outdated commercial software or highly insecure methods to share information such as email, USB drives, paper copies, and personal, unmanaged cloud accounts.

Sharing data is crucial to the DoD's missions including use cases as diverse as R&D, aviation, recruiting, records & contracts management, natural disaster relief, and investigations. All of these missions require the ability to securely share information in multiple formats with universities, different industries, state & local agencies, other military organizations, and citizens. The DoD needs a secure content platform to share and edit documents, presentations, spreadsheets, and other unstructured content.

The Box Content Cloud provides a secure content layer for your agency's unstructured data across all its applications. Box has the highest level of security standards and certifications necessary for secure external collaboration, including DoD's SRG Impact Level 4 (IL-4) Authorization. Additionally, Box is compliant with numerous standards, laws and regulations critical to DoD missions, including safeguarding data involving:

- ITAR (International Traffic & Arms Regulations)
- EAR (Export Administration Regulations)
- HIPAA (Health Insurance Portability & Accountability Act)
- PII (Personal Identifiable Information)

Box's security protocols include rigorous identity and access management, which helps ensure only authorized users have access to appropriate data. Box also automatically inspects all content for malicious code and malware, aiding awareness and response time to cyber threats. Box Governance enables agencies to apply retention policies and disposition actions on content, meeting agency-wide or project-specific retention regulations.

Additionally, Box's 1,500+ prebuilt APIs empower the most common business software platforms in use by the DoD (such as SalesForce, Microsoft Teams, Slack, Workday, Servicenow, Appian, etc.) to seamlessly integrate and work together to accomplish real-time collaboration.

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ACCELERATING THE U.S. AIR FORCE'S FLYING TRAINING AND OPERATIONS

Box is deployed in multiple major commands (MAJCOMs) throughout the U.S. Air Force (USAF) to host the most current version of all electronic publications, safety & emergency procedures, and aircraft technical manuals (T.O.s) allowing flight crews to have immediate access to this critical content before, during, and after their missions. This is commonly known as "Electronic Flight Bags'' (EFBs). Box provides a single, secure platform for aircrew to access documents whether on base with Wi-Fi, 5G, or offline.

This is especially helpful for reservists who are normally not on an AF installation or connected to the AF network, but still need access to the most-up-to-date information on publications and records while not on military installations or connected to the AF network.

Air Education and Training Command (AETC) is also using Box as the content layer for portions of one of their most critical missions - pilot training. Box operates as the content layer for their curriculum, which provides a number of significant advantages for their pilot training program. Box seamlessly integrates with their custom curriculum software and allows student pilots to access their training from any device, anywhere, at any time.

EMPOWERING THE U.S. ARMY TO SECURELY COLLABORATE

The Army Judge Advocate General (JAG) Trial Defense Services attorneys use Box to securely share and organize case files, collect information, depositions, and other evidentiary files. They adopted Box because of the advanced, granular governance capabilities that gives them the ability to strictly adhere to attorney-client privilege. This is important because only certain individuals within each JAG office can see certain cases, and Box's admin and governance controls had the flexibility and security to give the Army confidence to use Box for such a critical mission.

Army Cadet Command uses Box as the content layer to allow cadets at hundreds of universities and high schools to access critical training and personnel records and securely communicate while serving at locations not on an Army installation.

The U.S. Army Corps of Engineers uses Box as the content layer for large-scale complex construction projects including uploading mission-critical drone videos for analysis and future use by project manners, engineers, and headquarters.
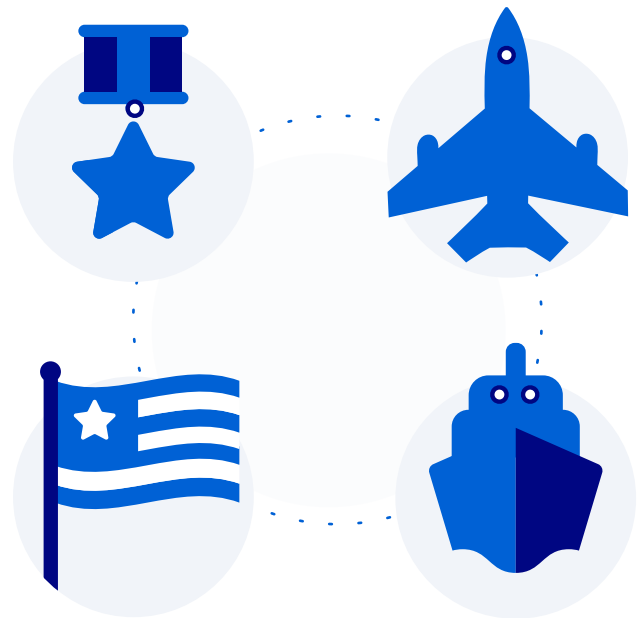
MODERNIZE YOUR MISSION-CRITICAL PROCESSES

The net result for agencies using Box is that data no longer lives in dozens of disconnected siloes or applications, and they can securely share that content both inside and outside their agency to any trusted partner, no matter where people are working, on which device or which operating system. It's a cloud-native solution built with government security and standards from the start. And it's available to you now.

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