

Reinforce Trust and Security in Government Agreements

With the transition to digital government services over the past several years, data breaches have become more pervasive. According to Comparitech, 822 government entities suffered data breaches from 2014 to 2022 at an estimated cost of \$26 billion.

To build and maintain trust with the public, government agencies need to bring the document data and signature verification process into a secure cloud environment, which helps protect personally identifiable information, contract provisions, and other sensitive government information from data breaches. Whether you're generating, reviewing, signing, or storing documents in a system of record, DocuSign prioritizes securing the full agreement lifecycle and protecting the data that lives in the agreements.

The three pillars of agreement security

Platform security

Ensure the confidentiality, integrity, and availability of document and form data in a secure agreement platform.

Information security

Identify and respond to threats faster, create guardrails to prevent unauthorized access, and establish a structured, controlled environment.

Compliance security

Analyze agreements for compliance gaps, flag potential data protection issues, and get recommendations for actions to mitigate risks.

Results

The value and impact of securing government agreements

Mitigate the risk of agreement data breaches

Maintain assurance of signature validity

Identify and respond to threats faster

Strengthen end-to-end security operations

Foster trust among constituents

Experience more effective digital transformations

Offering purpose-built security for the full agreement lifecycle

Government leaders can now focus on their agency's mission instead of security vulnerabilities across the agreement lifecycle with DocuSign:

eSignature

Keeps agreements secure by digitally sealing documents using Public Key Infrastructure (PKI) encryption, ensuring the electronic signature is valid and providing a mechanism to detect any document tampering.

Contract Lifecycle Management (CLM)

Analyze agreements for compliance gaps, flag potential data protection issues, and get recommendations for actions to mitigate risks with contract lifecycle management.

Monitor

Using advanced analytics to track eSignature web, mobile and API account activity across an agency in near real-time.

Access Management with SSO

Using a third-party identity provider of your choice, administrators can support their compliance obligations with security and company policies and automatically provision users.

The most trusted agreement platform

Certifications

- ISO 27001
- PCI
- SOC 1 & SOC 2
- Section 508

Authorizations

- FedRAMP Moderate Authorization
- StateRAMP Moderate Authorization
- DoD IL4 Authorization

Security

- AES 256-bit encryption (at rest)
- Multiple authentication methods (phone, SMS, KBA, ID Verification, PIV/CAC cards)
- Government community cloud
- Formal code reviews and vulnerability mitigation by third parties
- 24/7 monitoring of our services
- Competitive 99.9% uptime without maintenance downtime
- Near real-time visibility and updates at status.docusign.com and docusign.com/trust

Auditable

- Digital audit trails with signing certification
- Full chain of custody
- All downloads are electronically signed and protected against tampering

About DocuSign

DocuSign brings agreements to life. Over 1.5 million customers and more than a billion people in over 180 countries use DocuSign solutions to accelerate the process of doing business and simplify people's lives. With intelligent agreement management, DocuSign unleashes business-critical data that is trapped inside of documents. Until now, these were disconnected from business systems of record, costing businesses time, money, and opportunity. Using DocuSign IAM, companies can create, commit, and manage agreements with solutions created by the #1 company in e-signature and contract lifecycle management (CLM).

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