

Optimize Mission Delivery and Enable Trusted Services with DocuSign and Microsoft

At the core of government services are all kinds of documents and forms, including agreements and contracts. They often cycle through multiple workflows with manual steps and processes before completion and service delivery. By integrating DocuSign with Microsoft, government agencies can automate how agreements are created, committed, and managed without leaving their favorite Microsoft apps. As a result, agencies can streamline mission delivery, optimize their existing technology investments, and provide trusted, dependable service.

Streamline mission delivery

Agencies have aggressive goals to meet. Don't let friction from manual and inefficient processes slow down the mission. Reduce busywork and boost productivity by integrating and automating manual tasks to ensure mission execution and service delivery.

Optimize your technology, today and tomorrow

Often, agencies are forced to pick between investing in the technology needs of today or preparing for future technology requirements. By integrating DocuSign with current Microsoft systems, departments don't have to choose one over the other. Organizations can maximize their investment in Microsoft products now and maintain flexibility as new requirements arise.

Provide trusted, dependable service

DocuSign eSignature is FedRAMP Moderate, StateRAMP, and DoD IL4 authorized. In addition, DocuSign offers connectors at Microsoft Appsource that enable our customers to connect to Microsoft's Government Community Cloud (GCC) environments:

- GCC: Outlook, Word, Dynamics, SharePoint, Teams, and Power Automate
- GCC High: Outlook, Word, Dynamics, and Power Automate

Use case examples

Health & Human Services

Grant applications
Health exchange enrollment
Child welfare programs

Housing & Development

Building permits
Inspection documents
Public housing applications

Law Enforcement & Cour

Court reports
Witness sheets
Warrants/Affidavits

Human Capital Management

Offer letters
New hire paperwork
Employee policy agreements

Legal & Compliance

Contract management
Memoranda of Understanding
ADA/FLSA compliance

DocuSign integrations for Microsoft

Prepare agreements with Word, Outlook, and Dynamic 365

- Easily assign tags, send for signature and sign documents within Word
- Seamlessly upload documents and pre-populate signers from Outlook
- Automatically generate customizable agreements in Dynamics 365

Sign agreements with Teams

- Quickly send agreements and templates for signature within Teams
- Get notifications when you need to sign or when someone completes an agreement
- Create an electronic signature approval within the
- Approvals app to streamline approval requests

Act on agreements with Power Automate

- Use pre-built workflows to kick off actions in Microsoft and Partner apps
- Set up post-signature automated workflows between your agency apps and services to synchronize agreements, get notifications, collect data and more

Manage agreements with Sharepoint Online and Dynamics 365

- Store, access, and manage completed agreements within the Sharepoint document library, a centralized repository
- Automatically update completed agreement information back to Dynamics 365 automatically

Government customers use DocuSign integrations for Microsoft

City of Henderson

When faced with paper-based processes that slowed operations and created confusion around signing roles and workflows, the City of Henderson turned to DocuSign eSignature for Microsoft to automate document storage to easily store paper trails and give employees streamlined access to self-service workflows. Digital tools like eSignature and Microsoft Sharepoint are helping the city improve staff efficiency, boost public safety, and ensure the right documents go to the right court and the right people.

State child safety department

Using the Onbase integration with DocuSign, a state child safety department automated sending their HR forms directly into Microsoft Dynamics, reducing errors and speeding up process times. Employees can now operate more efficiently by streamlining how child welfare forms are prepared and executed, allowing them to focus more on their agency's mission of keeping children safe, happy, and set up for success.

About DocuSign

DocuSign brings agreements to life. Over 1.5 million customers and more than a billion people in over 180 countries use DocuSign solutions to accelerate the process of doing business and simplify people's lives. With intelligent agreement management, DocuSign unleashes business-critical data that is trapped inside of documents. Until now, these were disconnected from business systems of record, costing businesses time, money, and opportunity. Using DocuSign IAM, companies can create, commit, and manage agreements with solutions created by the #1 company in e-signature and contract lifecycle management (CLM).

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